

YCSS is committed to protecting the privacy and confidentiality of visitors and users of our website. YCSS manages personal information in accordance with the Information privacy principals (IPPs) and other obligations contained in the Information Privacy Act 2009.

When you visit this website or Internet Service provider may record the following anonymous information for statistical purposes including

- The type of browser, computer platform and screen resolution you are using.
- Traffic patterns such as dates and times visitors accessed the site and pages that have been accessed.

No attempt will be made to identify or disclose personal information of people accessing our website.

Contact Us

Visitors or users who access contact us options through the website will have their information securely emailed to the appropriate point of contact, this information is not recorded or accessible outside of the email being sent.

Careers

Candidates who utilise the Careers page to apply for roles within the organisation are automatically re-directed to our external recruitment platform to complete this process.

Third-Party Links

This website may contain links to other websites operated by third parties. We make no representations or warranties in relation to the privacy practices of any third-party website. Third-party websites are responsible for informing you about their own privacy principals,

CTARS Data Breach

In May 2022 YCSS became aware of a ‘Eligible Data Breach’ to a third-party cloud-based client management software CTARS. YCSS at the time of being notified of the breach alerted current participants, Department of Child Safety, Youth Justice and Multicultural Affairs and employees of the breach. As the data breach incident compromised the CTARS system and not a YCSS system, CTARS is leading the forensic investigation into effected data. For further information regarding this breach please contact CTARS on <https://ctars.com.au/> or responseteam@ctars.com.au